

## Free Shuttle Service 免費專車服務

Gleneagles Hospital Hong Kong provides free shuttle bus service between MTR **Wong Chuk Hang Station** (Exit A) and the hospital (main entrance).

港怡醫院為市民提供免費專車服務往來港鐵**黃竹坑站** (A出口) 及醫院 (正門)。



Free Shuttle Schedule  
免費專車服務時間表

## MTR 港鐵

Gleneagles is within walking distance from MTR **Ocean Park Station** (Exit C).

您可由港鐵**海洋公園站** (C出口) 步行至港怡醫院。



## Hospital address

1 Nam Fung Path,  
Wong Chuk Hang, Hong Kong

## 醫院地址

香港黃竹坑南風徑1號

## Mainline 電話

+ 852 3153 9000

## Service hotline 服務熱線

+ 852 2122 1333

## Fax 傳真

+ 852 2528 0081



www.gleneagles.hk

Gleneagles Hospital Hong Kong  
港怡醫院

# Gleneagles Hospital Hong Kong

## Career Development | Nursing



Gleneagles Hospital  
HONG KONG  
港怡醫院

# IHH Healthcare

We are IHH, one of the world’s largest healthcare networks, with 82 hospitals in 10 countries.

We believe that making a difference starts with empathy and putting our patients’ needs first to build lasting relationships based on trust.

From everyday care to the little acts that warm the heart, we always deliver our best with genuine compassion – one patient, one family, one touch at a time.

With our unique reach and scale, we strive to continuously raise the bar in healthcare across multiple geographies including our home markets of Malaysia, Singapore, Turkiye and India, and create synergies throughout our network. We offer our patients a full spectrum of integrated healthcare services across our portfolio of trusted healthcare brands.

As we build on what we do well and share our strengths and resources globally, we are making healthcare better, faster, easier and more affordable for our patients.

**IHH’s vision**  
**To be the world’s most trusted healthcare services network**



Our Strong Global Presence    International Presence

● Key Markets  
● Other Markets

Macedonia	Netherlands	Serbia	Bulgaria	Turkey	India	Brunei	Malaysia	Singapore	Greater China
1 hospital	1 hospital	1 hospital	3 hospitals 4 medical centres	18 hospitals 9 medical centres	34* hospitals	1 hospital	16 hospitals	4 hospitals 50+ clinics	3 hospitals 7 medical centres

82 Hospitals  
10 Countries

\*Numbers are accurate as of Oct 2021. Includes the Fortis Healthcare network and its hospitals under O&M arrangement.



# Gleneagles Hospital Hong Kong

Gleneagles Hospital Hong Kong is a state-of-the-art, multi-specialty private tertiary hospital dedicated to providing Hong Kong people with high-quality and accessible healthcare services.

Located in Wong Chuk Hang in Hong Kong Island South, Gleneagles provides 500 beds, cutting edge medical technologies and a comprehensive range of clinical services spanning more than 35 specialties and subspecialties.

As Hong Kong's top-notch private teaching hospital, Gleneagles also contributes to the training and development of healthcare professionals, and advancement of clinical research.

Gleneagles is a joint venture hospital between IHH Healthcare and NWS Holdings Limited, with the University of Hong Kong as its exclusive clinical partner.

Gleneagles is part of IHH Healthcare, one of the world's largest healthcare providers.



# Our Core Values and Nursing Philosophy

## Nursing Philosophy

### The Concept

Thinking nurses with heart, driven by the passion to make a difference in patients' lives through excellent care

### Professionalism

We strive to establish caring and therapeutic relationships with team members and patients through active collaborative efforts

### Expertise

We believe in lifelong learning and equip our nurses with evidence-based knowledge and skills for the delivery of efficient, safe and quality care

### Advocacy

We advocate the rights of patients and empower them to make decisions in the best interest of their health



# Our Core Values 我們的核心價值

## Patients First

### 病人至上

We put patient's needs first  
將病人的需要置於首位

## Integrity

### 正直誠信

We do the right thing  
做正確的事

## Empathy

### 同感共情

We listen with our hearts  
用心傾聽

## Teamwork

### 同心協力

We are better together  
團結就是力量

## Excellence

### 追求卓越

We champion continuous  
improvement and innovation  
力求不斷改進和創新

# Nursing Career Path

At Gleneagles, we provide more than a job, but also a rewarding career that enables staff to grow and develop. We provide guidance and support to assist our staff in progressing along the career ladders and achieving their goals.





## Director of Nursing

- A Degree in Nursing with a post-graduate Master's Degree in Nursing or Healthcare Management
- Possess a valid nursing practicing certificate in Hong Kong
- Minimum of 12-15 years of post-qualification clinical nursing experience with at least 7 years in a senior nursing management role
- Post registration specialty qualifications
- Extensive experience in Quality, Safety and Risk Management
- Strong finance management skills
- Strong leadership with hands-on management skills, and influencing skills
- Can direct nursing recruitment strategy, lead training and development activities
- Staff coaching and mentoring skill is essential
- Exceptional communication and interpersonal skills
- Good judge of character and conflict-resolution skills
- Fluent in spoken and written English and Chinese languages



## Assistant Director of Nursing

- A Degree in Nursing with a post-graduate Master's Degree in Nursing or Healthcare Management
- Possess a valid nursing practicing certificate in Hong Kong
- Minimum of 12 years of post-qualification clinical nursing experience with at least 5 years in a senior nursing management role
- Post registration specialty qualifications
- Extensive experience in Quality, Safety and Risk Management
- Strong finance management skills
- Strong leadership with hands-on management skills, and influencing skills
- Can lead nursing recruitment, training and development activities
- Staff coaching and mentoring skill is essential
- Exceptional communication and interpersonal skills
- Good judge of character and conflict-resolution skills
- Fluent in spoken and written English and Chinese Languages

## Senior Nurse Manager

- A Degree in Nursing and preferably with a post-graduate Master's Degree in Nursing or Healthcare / Health Services discipline
- Possess a valid nursing practicing certificate in Hong Kong
- Minimum of 10 years of post-qualification clinical nursing experience with at least 5 years in managerial role
- Post registration specialty qualifications
- Experience in Quality, Safety and Risk Management
- Strong leadership and influencing skills
- Be actively involved in nursing recruitment, training and development activities
- Staff coaching and mentoring skill is essential
- Exceptional communication and interpersonal skills
- Fluent in spoken and written English and Chinese Languages

## Nurse Manager

- A Degree in Nursing and preferably with a post-graduate Master's Degree in Nursing or Healthcare / Health Services discipline
- Possess a valid nursing practicing certificate in Hong Kong
- Minimum of 8 years of post-qualification clinical nursing experience with at least 3 years in managerial role
- Post registration specialty qualifications
- BLS bi-yearly recertification (ACLS is required for Critical Care Areas)
- Strong leadership and influencing skills and good interpersonal skills
- Experience in nursing recruitment, training and development activities
- Staff coaching and mentoring skill is essential
- Fluent in spoken and written English and Chinese Languages

## Senior Registered Nurse

- Preferably possess a Degree in Nursing with a valid nursing practicing certificate in Hong Kong
- Minimum of 5 years of post-qualification clinical nursing experience with at least 3 years as duty in charge
- Post registration specialty qualifications
- BLS bi-yearly recertification (ACLS is required for Critical Care Areas)
- Staff coaching and mentoring skill is essential
- Knowledge of hospital policies and procedures, knowledge of current trends in nursing practice
- Good customer service skills and interpersonal skills
- Fluent in spoken and written English and Chinese Languages

## Registered Nurse

- Preferably possess a Degree in Nursing with a valid nursing practicing certificate in Hong Kong
- BLS bi-yearly recertification (ACLS is required for Critical Care Areas)
- Competency in nursing core & special skills
- Knowledge of hospital policies and procedures, knowledge of current trends in nursing practice
- Good customer service skills and interpersonal skills
- Fluent in spoken and written English and Chinese Languages

## Senior Enrolled Nurse

- Possess a valid nursing practicing certificate in Hong Kong
- Minimum of 5 years of experience as Enrolled Nurse
- BLS bi-yearly recertification
- Competency in nursing core & special skills
- Knowledge of hospital policies and procedures, knowledge of current trends in nursing practice
- Good customer service skills and interpersonal skills
- Fluent in spoken and written English and Chinese Languages

## Enrolled Nurse

- Possess a valid nursing practicing certificate in Hong Kong
- BLS bi-yearly recertification
- Competency in nursing core & special skills
- Knowledge of hospital policies and procedures, knowledge of current trends in nursing practice
- Good customer service skills and interpersonal skills
- Fluent in spoken and written English and Chinese Languages

## Some of Our Professional Services

### Medical Ward

- Our Medical Ward team strives to serve patients through advanced knowledge, expertise, medical technology, and state-of-the-art equipment. The private and standard rooms are furnished to meet the needs of the patients and their family which encourages relief, relaxation and understanding including an overnight sofa for the use by family members, while some offer glamorous views of the nearby theme park.
- We provide a high standard and wide scope of medical specialty services and nursing care in a therapeutic, comfortable and friendly environment. The Medical Private Ward comprises two single negative pressure rooms with en-suite bathrooms to meet the growing demand for medical services.





## Oncology Ward

- The Oncology Ward provides quality care to cancer patients with various conditions and needs, complementing other existing cancer services such as chemotherapy, targeted and immunotherapy, radiotherapy, brachytherapy, etc. Patients will be taken care of by our team of oncologists, haematologists or other specialists with chemotherapy credentialing.
- Oncology nursing is a specialty that involves specialised practice to provide care for cancer patients. We encourage advancement of oncology nursing practice through continuous professional development.
- Dedicated to offering patient-centred services to patients and their families, our Oncology Ward team aspires to offer patients accessible, personalised care with the best possible outcomes. We aim to provide quality care for patients undergoing radiotherapy, systemic anticancer therapy including chemotherapy, targeted therapy, brachytherapy and immunotherapy. We are also dedicated to providing care for patient with oncological emergencies, palliative and end-of-life care for patients with advanced diseases.



## Critical Care Unit

- Our Critical Care Unit (CCU) is a highly specialised facility dedicated to patients who require intensive monitoring, nursing care and complex respiratory support. The CCU is staffed 24 hours a day by specialists and critical care nurses, who are committed to providing the highest level of clinical care.
- This facility utilises advanced technology to ensure patient safety. Patients' vital signs are transmitted to a central nursing station monitored by our qualified nurses, so the CCU team is able to respond to any changes swiftly and efficiently. With a ceiling-mounted service unit to deliver critical power and house medical equipment, the beds in our CCU are no longer tethered to the wall. This offers our staff unique and enhanced mobility, allowing the beds to be rotated and positioned freely to the most optimum environment. The CCU is also positioned in close proximity to the operating theatres and Cardiac Catheterisation Laboratory so patients can receive emergency treatment in the shortest possible time.
- The scope of intensive care nursing duties includes respiratory, cardiac, renal, neurology, surgical and other aspects. CCU nurses are required to constantly update specialty knowledge and skills to meet with their expanding roles and rising service demand.
- Training for CCU nurses ranges from basic critical care nursing skills to high-complexity nursing interventions such as renal replacement therapy and mechanical ventilation. To ensure safety and quality standard of our intensive care services, all CCU nurses are required to participate in quality improvement and training activities.



# Critical Care Unit

## Paediatric Intensive Care Unit (PICU)

- The PICU provides advanced medical care and professional nursing support for patients from 29 days to 14 years of age. This service is important for the management of patients in critical condition and those undergoing complex surgical procedures. Patients will be arranged to stay in a single room fully equipped with advanced physiological monitoring system, ventilators and other items specially designed for children's need.
- Apart from the facilities, the PICU is supported by professor from The University of Hong Kong, and a team of paediatricians and specialists. Our dedicated nursing team is fully trained in PICU care including Pediatric Advanced Life Support (PALS) credentialing, competent to respond to any change in patient's condition.
- Apart from medical support, our PICU adopts a holistic and family-centred approach to facilitate, early recovery and minimise the psychological impact on the patients and their families.

| Paediatric Intensive Care Unit



# Critical Care Unit

## Neonatal Intensive Care Unit (NICU) / Special Care Baby Unit (SCBU)

- Our NICU /SCBU provides advanced medical care and life-saving support for Day zero to Day 28 babies. A well-equipped NICU is of high importance for a hospital with maternity services. This ensures all newborns will be taken good care of by our experienced NICU team with timely and advanced medical support if the baby developed emergency situation after birth.
- Gleneagles is the only private hospital in Hong Kong with a fully equipped NICU. Our NICU is supported by a team of experienced Paediatricians and well-trained NICU nurses with Neonatal Resuscitation Program (NRP) credentialing.
- Moreover, Gleneagles is moving towards the goal of becoming a Baby-Friendly Hospital. Our policy adopted the guidelines set out by the World Health Organization and UNICEF, which facilitates mother-and-baby bonding and care even if the baby requires NICU services.

| Neonatal Intensive Care Unit





## Operating Theatre

- Gleneagles' operating theatres feature state-of-the-art equipment and are manned by a team of professional anaesthesiologists, nurses and surgeons specialising in a range of surgical disciplines. Our facilities are designed for optimal efficiency and seamless operational flow.
- Our operating theatres are equipped with advanced equipment from positive pressure air flow and ceiling-mounted equipment units to the latest surgical technology and intraoperative monitoring to provide optimal patient care.
- Perioperative nurses (i.e. nurses working in operating theatres) offer specialised nursing care for patients before, during, and after surgery.
- A perioperative nurse may work as a scrub nurse in an operating room to oversee the instrumentation portion of the procedure. Alternatively, a perioperative nurse may work as a circulating nurse who oversees nursing care in an operating room to ensure a secured and pleasant environment for patients. In private hospitals, a perioperative nurse also serves as an assistant nurse who proactively provides assistance throughout the procedure.
- Perioperative nurses collaborate closely with the surgeons, anaesthetists and other members of the surgical team.
- At Gleneagles, we are committed to supporting the development of our perioperative nurses with in-service, local or overseas learning opportunities.

| Versius Surgical Robotic System



## Dialysis Centre

- The Dialysis Centre features state-of-the-art haemodialysis machines, providing online haemodiafiltration treatments for patients.
- The Centre is committed to providing quality treatment and care with our advanced equipment and pharmaceutical products for patients, improving their quality of life.
- The Centre is managed by an experienced health care team of Nephrologists and certified Renal Nurses, and complies with the high standard of infection control and quality assurance protocols.





## Nursing Training & Development

To support continuous development of our staff nurses towards “One Career, Many Pathways”, we encourage nurses to upgrade their knowledge and skills, and develop their capability through continuous nursing training.



### Professional Training

We provide a variety of internal training programmes which cover care enhancement, specialty development, technological advances in clinical practice, leadership and management skills, soft skills, and regulation enhancement, etc. by using different teaching methodologies and the Learning Management System (LMS).

### Continuing Nursing Education (CNE)

Gleneagles is accredited by the Nursing Council of Hong Kong as a provider of Continuing Nursing Education (CNE).

### Overseas Training & Conference

Being a member of a global healthcare network, Gleneagles' nurses also have the opportunities to take part in international training, conferences, seminars, summits, etc. in relation to nursing, leadership, and quality, safety and risk management that are organised in other geographies.

### Sponsorship Training

Training sponsorships are available for nurses to participate in local or overseas training courses, e.g. Emergency care training, specialty training.

# Our People - Learning & Development

When we build a caring and inspiring environment for employees to succeed, they are motivated to do their best and shape the future with us. To support continuous development of our staff, we encourage all staff member to upgrade their knowledge and skills, and develop their capability through continuous learning. We provide a variety of internal training programmes which cover job-specific knowledge, supervisory skills, soft skills, languages and regulation enhancement, etc.

Being a member of a global healthcare group, staff also have the opportunities to take part in training, seminars, summits, etc. that are organised in other geographies. Training sponsorships are available for staff to participate in local or overseas training courses.



For current job openings at Gleneagles, please visit: <https://gleneagles.hk/careers>.  
Click "Apply Now" when you find a job on Gleneagles' website that matches your skills or send your resume to [nursecareers@gleneagles.hk](mailto:nursecareers@gleneagles.hk).





