

COVID-19 Outpatient Service

Service details

✓ For COVID-19 patients who tested positive in rapid antigen test / nucleic acid test in the past 14 days

✓ Consultation with designated doctor

✓ Basic prescription medicines

✓ Nursing procedures

Fee : HK\$500

Advance online booking required.

T&C apply. Enquiry: (+852) 2122 1333

TAXI

Transport service to Gleneagles Hospital Hong Kong by designated taxi available for booking.

T&C:

1. The service is applicable to: For COVID-19 patients who tested positive in rapid antigen test / nucleic acid test in the past 14 days with mild symptoms only.
2. The service does not include imaging, laboratory or inpatient services.
3. COVID-19 patients who tested positive in rapid antigen test in the past 14 days are required to upload the test result to "Declaration System for Individuals Tested Positive for COVID-19 Using Rapid Antigen Test" (<https://www.chp.gov.hk/ratp/>) launched by the Centre for Health Protection (CHP). Please show the SMS confirmation from the CHP when attending Gleneagles' COVID-19 Outpatient Service.
4. The service is available from 31 March 2022.
5. Advance online booking (<https://bit.ly/GHK-COVID-OP-en>) is required and full payment must be settled concurrently online.
6. The service will be provided to patients aged 15 or above.
7. Please arrive at the registration counter of Gleneagles' 24-hour Outpatient & Emergency Department according to your booking date and time.
8. If cancellation is made via the online booking system two days prior to the reservation date, a full refund will be arranged. However, if the registrant fails to cancel the booking two days prior to the appointment date, or is absent on the day of the appointment, the payment made will be non-refundable and non-transferable.
9. The service cannot be exchanged for other services or products and is non-transferable.
10. The service will be provided by designated Emergency Medicine specialist, Family Medicine specialist, or General Practitioner at Gleneagles Hospital Hong Kong.
11. The service comprises a consultation, 4-day basic prescription medicines and nursing procedures.
12. All medications delivered are non-refundable.
13. The service is offered to self-pay patients only, direct billing is not applicable.
14. The service cannot be used in conjunction with other promotional offers.
15. If Black Rainstorm Warning Signal or No. 8 or above tropical cyclone warning signal is issued **during** the service session, service will be suspended while the warning signal is in force. However, the hospital would take care of patients who have turned up for a consultation.
16. If Black Rainstorm Warning Signal or No. 8 or above tropical cyclone warning signal is issued **before** the service session, service will remain closed while the warning signal is in force.
17. Gleneagles Hospital Hong Kong reserves the right to amend any of the above terms and conditions without prior notice. In case of any dispute, Gleneagles' decision is final.

Procedures

01

Access to online booking system



02

Fill in registration details and make full payment online



03

Appointment details will be sent by email upon successful booking



04

Arrive at the registration counter of Gleneagles' COVID-19 Outpatient Service at your booking date and time



05

Consultation with doctor



06

Receive medicines after consultation



Gleneagles Hospital

HONG KONG

港怡醫院