



Gleneagles General Practice Virtual Consultation



Virtual consultation offers flexibility to patients with medical needs while staying at home. While travelling time can be saved for resting and recovery, it is also convenient for people with limited mobility or living in remote area to receive timely and appropriate healthcare services.

Fee:

Virtual consultation fee (HK\$400)
+ Medication + Medicine delivery (HK\$200)

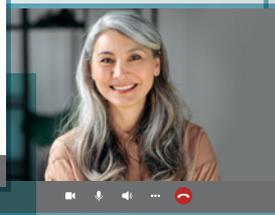
Advance booking required.

T&C apply. Enquiry / Booking: (+852) 2122 1333

T&C:

1) The service is available for new and existing patients and is subject to doctor's decision on whether the patient is suitable for virtual consultation. 2) Advance booking is required, please call 2122 1333 for a booking or make an appointment online (<https://go.ghk.hk/gvcpeng>). 3) The virtual consultation fee is HK\$400. If prescription medicines are required, medication fee will be charged separately; client may select drug delivery service at HK\$200. 4) The service is applicable to persons aged 9 and above. Clients aged under 18 must be accompanied by an adult to join the virtual consultation. Clients and the accompanying adult are required to present their valid identity cards before the start of the virtual consultation. 5) Only available for persons physically in Hong Kong at the time of consultation. 6) The service will be provided by designated doctor at Gleneagles Hospital Hong Kong. 7) The service cannot be exchanged for other services or products and is non-transferable. 8) The service is offered to self-pay patients only, direct billing is not applicable. 9) The service cannot be used in conjunction with other promotional offers. 10) If cancellation is made via the online booking system two hours prior to the reservation consultation, a full refund will be arranged. However, if the registrant fails to cancel the booking two hours prior to the appointment consultation, or is absent on the day of the appointment, it will be treated as automatic abandonment, and registrant can apply for a refund while Gleneagles will deduct HK\$100 from the refunded consultation fee as an administrative fee. The payment and booking made will be non-transferable. 11) Delivery service is limited to Hong Kong only (excluding Lo Wu, Mai Po, Man Kam To, Ta Kwu Ling, Outlying Islands, Frontier Closed Area, Discovery Bay and village house / villas that vehicles cannot access). 12) All medications delivered are non-refundable. 13) Gleneagles Hospital Hong Kong reserves the right to amend any of the above terms and conditions without prior notice. In case of any dispute, Gleneagles' decision is final.

How it works and what are the fees?



Gleneagles Hospital

HONG KONG

港怡醫院