

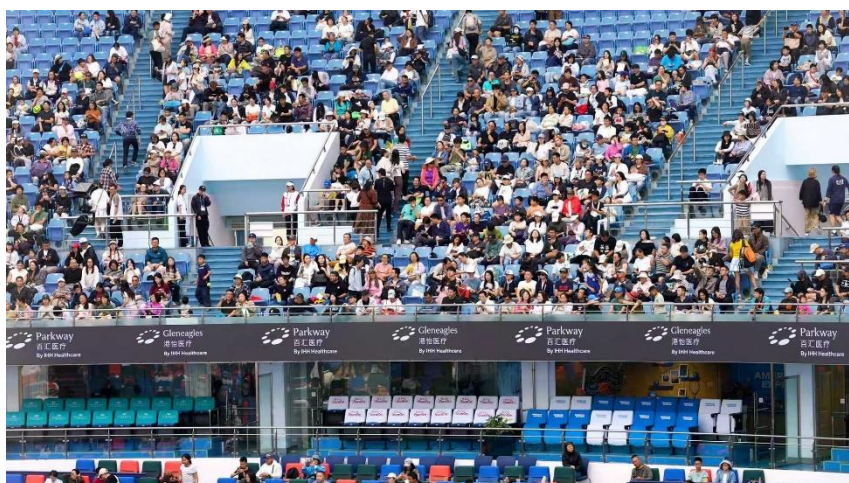
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Parkway Shanghai and Gleneagles Hong Kong Join Forces to Provide Medical Support for the 2026 Rolex Shanghai Masters

Leveraging its Shanghai-Hong Kong healthcare network and multidisciplinary expertise to support a world-class sporting event

As part of IHH Healthcare multinational network, Parkway Shanghai and Gleneagles Hong Kong have joined forces to provide professional medical support for the 2026 Rolex Shanghai Masters, leveraging IHH Healthcare North Asia network across Shanghai and Hong Kong. By combining the expertise and multidisciplinary capabilities of medical teams from both cities, the collaboration provides comprehensive on-site medical support for this world's premier tennis tournament.

Parkway Shanghai has been providing medical support for the Rolex Shanghai Masters since 2023, and has gained extensive experience in supporting major sporting events. With a deep understanding of tournament operations, venue requirements and athletes' healthcare needs, its medical team delivered on-site medical and rehabilitation services throughout the event. This year, IHH Healthcare North Asia further strengthens its Shanghai-Hong Kong synergy by bringing together medical professionals of different specialties, including emergency medicine, cardiology, orthopaedics, sports medicine and diagnostic imaging, from Parkway Shanghai and Gleneagles Hong Kong. This collaboration connects on-site medical services with a broader network of clinical expertise and resources.



Rolex Shanghai Masters tournament venue

Harnessing a cross-regional healthcare network

Medical support for major international sporting events requires more than rapid response to emergencies. It also demands timely clinical judgement and coordinated care pathways tailored to a wide range of medical needs. From on-site assessment and immediate treatment to specialist referrals, hospital transfers, diagnostic investigations and rehabilitation support before and after the tournament, effective medical support is backed by a comprehensive system encompassing emergency care, rehabilitation, transfer and risk monitoring.

Parkway Shanghai has previously supported a range of sporting events, including squash, basketball and vertical running competitions, and some team members have served the Rolex Shanghai Masters over the last few years. They are familiar with tournament operations, venue logistics, athletes' healthcare needs, etc, enabling them to deliver efficient care throughout the tournament. Similarly, Gleneagles Hong Kong has been supporting sports development in Hong Kong through providing medical support for major international and local sporting events. Notably, an emergency medicine specialist served as Team Physician of the Hong Kong, China delegation at the Paris 2024 Paralympic Games and will join the delegation at the Aichi-Nagoya 2026 Asian Para Games in Japan this month to provide professional medical support for athletes. During the two-week Rolex Shanghai Masters tournament, specialists in emergency medicine, cardiology, internal medicine, general practice and family medicine from Parkway and Gleneagles work as a team to support on-site medical emergencies. The rehabilitation team from Parkway Shanghai will also provide post-match stretching and muscle relaxation support to help athletes recover from high-intensity competition, relieve muscle tension and reduce the risk of post-match complications such as cramps.

Dr Kenneth Tsang, Regional Chief Executive Officer of IHH Healthcare North Asia, said, "The Rolex Shanghai Masters is one of the most prestigious international sporting events. We are delighted to bring together the expertise and medical resources of our teams in Shanghai and Hong Kong to support the tournament this year. By leveraging the distinct clinical strengths and specialist capabilities of both teams, we provide comprehensive medical support throughout the tournament. Medical support for major sporting events requires sound clinical judgement, effective teamwork and rapid response capabilities. This collaboration demonstrates how we can apply the strengths of our network to real-world healthcare scenarios. We are also committed to upholding our Group's sustainability aspiration, 'Care. For Good.', through caring for our patients, our staff, the public and the environment. With health education being one of our key community responsibilities, we hope to work alongside athletes, healthcare professionals and partners from different sectors to promote healthy living and increase public awareness of health and wellness."



IHH Healthcare North Asia's medical collaborates with ATP's official medical team to provide on-site medical support for the tournament

Among the different conditions, muscle strains were one of the most common injuries encountered. On one occasion, a player sustained a calf muscle strain. Upon receiving notification at the tournament medical centre, Dr William Wong, Consultant in Emergency Medicine at Gleneagles Hong Kong, immediately proceeded courtside to assess the injury and provided pain-relief support and acute care for the player. As shared by Dr Warren Ho, a physician at Parkway Shanghai, medical support is delivered through a coordinated system comprising the ATP's official medical team, the local medical team partnering with the tournament organising committee, and an off-site emergency response and referral network. As of today, the medical teams have managed nearly 100 cases involving players and tournament staff. To ensure readiness for medical situations that may arise during the tournament, the medical teams convene daily briefings every morning. Through case reviews and experience sharing, the teams continuously refine its workflows and response protocols, ensuring effective on-site medical support throughout the tournament's demanding schedule.

Extending medical support to health promotion

Beyond providing medical support for the tournament, IHH Healthcare North Asia also leverages the platform to promote health awareness. In addition to an on-site booth to introduce its healthcare services, information on sports health, injury prevention and health management is also shared with the public through both online and offline engagement activities. Mr Alex Fong, IHH Healthcare North Asia Wellness Ambassador and former member of the Hong Kong swimming team, engaged with medical professionals and players to discuss topics related to sports and health. From the perspective of a former professional athlete, Alex highlighted the importance of professional medical support in sports while sharing practical tips on sports safety, injury prevention and health management. He also took part in an interactive serve-speed challenge at the event, using a fun and engaging format to promote the concept of safe and science-based exercise.

Through its involvement in international sporting events, IHH Healthcare North Asia aims to support the successful delivery of world-class sporting competitions while encouraging greater awareness of sports safety, injury prevention and proactive health management.



From left to right: Dr Hyunick Kim, General Practitioner at Parkway Shanghai; Mr Alex Fong, IHH Healthcare North Asia Wellness Ambassador and former member of the Hong Kong swimming team; Dr Kenneth Tsang, Regional Chief Executive Officer of IHH Healthcare North Asia; and Dr Kilpatrick Chan, Specialist in Family Medicine from Gleneagles Hong Kong

Strengthening cross-border collaboration through a regional healthcare network

With more than 20 years of experience in Shanghai, Parkway Shanghai brings together over healthcare professionals from 14 countries and regions, with over 300 local medical experts, offering services across over 40 specialties. Its network includes specialist centres that enable rapid access to appropriate clinical resources according to individual patient needs.

In Hong Kong, Gleneagles Hospital Hong Kong, as a teaching hospital affiliated with The University of Hong Kong (HKU) Health System, works closely with the university professorial teams to introduce innovative treatments, advanced medical technologies and the latest standards of clinical practice. The hospital's commitment extends to clinical research, fostering the translation of medical innovation to patient care.

Going forward, IHH Healthcare will continue to strengthen professional exchanges and collaboration between the two cities and leverage the strengths of its regional network to provide seamless, coordinated healthcare support across different care settings.

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ABOUT IHH HEALTHCARE NORTH ASIA

As one of the world's largest private healthcare providers, IHH Healthcare operates 190 healthcare facilities across 10 countries, including 89 hospitals and employs over 76,000

skilled professionals to deliver on our aspiration to Care. For Good. for millions of patients every year.

Through its North Asia operations, IHH Healthcare runs integrated service networks in Hong Kong and Shanghai via the brands Gleneagles Hong Kong and Parkway Shanghai respectively. The network in Hong Kong comprises a multi-specialty teaching hospital Gleneagles Hospital Hong Kong, primary care clinics, specialist centres, an ambulatory care centre, as well as laboratory and pharmacy services. In Shanghai, IHH North Asia serves the city's healthcare needs through a service network including Parkway Shanghai Hospital, medical clinics and a flagship ambulatory care centre.

More information can be found at <https://www.ihhhealthcare.com/north-asia>.

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